



NHS 75 PARKRUN

On 8th July #teamPMG joined forces with Heslington parkrun and celebrated the NHS turning 75yrs old. There were events all over the country, 21 in Yorkshire and the Humber. Dr Abbie Brooks was helping to coordinate as Run Director and it was fantastic to see the volunteer roster filled

with staff from the NHS: general practice, the community, Integrated Care Board and York Hospital.

We are a proud #parkrunpractice and see the vast health and social benefits parkrun can bring to our patients and staff.



#teamPMG staff spotlight: Digital care co-ordinator

The digital care coordinator team play an integral role in the care provided to our patients with long term chronic conditions. They send digital invites by email and text message to allow patients to book appropriate appointments or to obtain specific information relating to the patients care. They also assess incoming prioryCARE forms to see if any are appropriate to signpost to a local pharmacy.

The team help to maintain the PMG website, deal with general queries relating to digital / IT systems, and support the practice and PCN in the roll out of new initiatives. The role underpins the practices digital offering and is a key cog in the practices smooth running. They support us to offer efficient and innovative patient care.

Routine appointments

We would like to apologise if your routine appointment has been postponed or changed at short notice over the last month. We have unfortunately experienced a high number of short notice clinician absences related to illness. It is important we prioritise urgent clinical cases and this sometimes means a postponement of routine clinics. This may also result in the wait for routine appointments temporarily increasing from our standard 4 weeks to 5+ weeks. We try to ensure the impact on patient care is kept to a minimum. We wish our #teamPMG staff a swift recovery.



Due to increasing cases of measles in the UK, we are encouraging families to check their MMR (measles/mumps/rubella) immunisation status. For lifelong protection, you need two doses of the MMR vaccine. Contact us to get booked in if you or your child is overdue - usually given at the 1yr and pre-school (3yr4m) vaccinations.

DIABETES REVIEWS

There have been some changes in how we offer diabetes annual reviews at Priory Medical Group. We want to ensure that you get all aspects of diabetic care in three simple steps:

- Step 1: You will be invited to complete a questionnaire about your lifestyle
- Step 2: Patients that have replied to our questionnaire will be messaged to self-book a foot check with a member of our diabetes team and collect the relevant forms for blood and urine tests from the surgery
- Step 3: A review of all of your diabetes checks, blood tests results and medications (if you are on these). This can be carried out remotely via phone or text and will be dependent on each patient. This review is delivered by a member of our highly trained diabetes team
- Alternative options are available for those unable to complete the above steps

Summer opening hours

Due to front of house staffing issues there will be a change to some site opening times over the summer period.



Cherry Street surgery (at Clementhorpe Health Centre) is open:

- Monday: 8.30am to 5.00pm, closed the rest of the week until further notice



Park View surgery is open:

- Monday to Thursday: 8.00am - 6.00pm
- Friday: 8.00am - 12.00pm until the end of August



Occasionally other sites may need to close for an afternoon if short notice staff illness related absence occurs.

Our phone lines will be open as normal 8.00am - 6.00pm Monday to Friday (some pre-booked evening and weekend appointments as previous).