

Guide to children's online access

BIRTH

AGE 11

AGE 16

First Milestone

Access is automatically switched off to prevent the young person being deterred from coming to the practice for help, following RGCP guidelines.

Second Milestone

Online Access is reviewed and switched if active, this is because children aged 16 and over are deemed competent to manage their own healthcare.

Full access to the child's online services can be granted assuming there are no safeguarding concerns.

Need Birth Certificate and Proof of ID for parent.

Any requests need to be forwarded to the Site Safeguarding Lead. Access will be by exception ONLY.

General access to medications and appointment booking is possible, with consent of both child and parent.

Patient should be treated as an adult and the process for adult online access should be followed. No parents allowed access unless as carer.

- Follow adult proxy access request guideline.