



How to use our on-demand Telephone Interpreting Service

1. Call our telephone interpreting line on **0151 329 0749**.
2. Enter your **Unique Pin Number (xxxxx)** followed by #
3. **Speak the Language** you require or **Enter at least 3 numbers** of the language you require using the dial pad followed by # (codes below).
4. **Confirm** the language you requested by pressing 1 if correct.
5. If your service user is not with you, enter their country code and **Phone Number** (for UK numbers, including mobiles, replace 0 with 44, e.g. 44148230877). If not applicable (**2-way call**) proceed with your call by pressing *#
5. **Stay on the line** and wait to be connected to an interpreter.

Language	Code
Acehnese	223
Acoli	2265
Afar	2327
Afrikaans	2374
Akan	2526
Akateco	2528326
Akateko	2528356
Albanian	2522
Alsatian	2572
Amharic	2642
Anuak	26825
Arabic (Sudan)	272242 option 1
Arabic	272242 option 2
Arabic Moroccan	272242 option 3
Arabic - Egyptian	272242 option 4
Arabic Yemen	272242 option 5
Arabic (Iraq)	272242 option 6
Arabic (Algeria)	272242 option 7
Arabic (Bahrain)	272242 option 8
Arabic (Egypt)	272242 option 9
Arabic (Jordan)	272242 option 10
Arabic (Kuwait)	272242 option 11
Arabic (Lebanon)	272242 option 12
Arabic (Morocco)	272242 option 13
Arabic (Oman)	272242 option 14
Arabic (Qatar)	272242 option 15
Arabic (Saudi Arabia)	272242 option 16
Arabic (Syria)	272242 option 17
Arabic (Tunisia)	272242 option 18
Arabic (U.A.E.)	272242 option 19



Armenian	2763
Ashanti	2742
Assyrian	2779
Azerbaijani	2937
Balinese	2254
Bambara	22622
Bashkir	2274
Basque	22778
Bassa	22772
Belarusian	23527
Bembe	2362
Bengali	2364254
Berber	23723
Bislama	2475
Bodo	2636
Bosnian	2676
Breton	273866
Bulgarian	285427426
Burmese	2876373
Carolinian	2276546426
Catalan	2282526
Central Kurdish (Sorani)	2368
Chinese	2446373
Chinese (Cantonese)	2446373 option 6
Chinese (Gan)	2446373 option 2
Chinese (Hakka)	2446373 option 3
Chinese (Mandarin)	2446373 option 1
Creole, Krio	27365
Croatian	2762
Czech	29324
Danish	326474
Dari	3274
Dutch	38824
Estonian	37866
Fante (Fanti)	32683
Faroese	3276373
Farsi	32771
Fiji Hindi	3454
Fijian	345426
Filipino	345474
Flemish	3536474
French	373624
German	437626
Ghanaian	44262
Greek	47335
Gujarati	48527
Hebrew	432739



Hindi	44634
Hungarian	48642
Igbo	4426
Italian	4825426
Indonesian	46366
Japanese	52726373
Kinyarwanda	54692
Kurdish	5873474
Korean	567326
Latvian	5288426
Lingala	5464252
Lithuanian	54848
Macedonian	62233
Malay	62529
Malayalam	625292
Malinke	6254653
Maltese	6258373
Mandinka	62634652
Manipuri	62647874
Mirpuri	6477874
Moldavian	6653
Mongolian	6664
Nepali	637254
Northern Kurdish (Kurmanji)	66784376 option 2
Norwegian	66793
Oromo	67666
Pashto	727486
Patois	728647
Pokot	76568
Polish	765474
Portuguese	76788
Pothwari	76849274
Punjabi	7865224
Punjabi (Pakistan)	78652
Romanian	76626426
Russian	7877426
Serbian	7372426
Shona	74662
Sinhala	7464252
Slovak	756825
Slovenian	75683
Somali	766254
Soninke	7664653



Spanish	7726474
Sundanese	78632
Swahili	7924454
Swedish	7933474
Tagalog	8242564
Thai	8424
Tigre	84473
Tigrinya	84474
Tamil	46366
Turkish	88754
Twi	894
Ukrainian	85724
Urdu	8738
Vietnamese	8438626
Welsh	93574
Wolof	96563
Yoruba	967822
Zulu	9858