

Patient Care Navigator

Various Hours/Various Opportunities Available

Patient Care Navigator (PCN) - What is that you ask??

You may know us as Doctor's Receptionists. However, things have changed and contrary to what people may think we don't just say "take a seat" nor do we have the power to decide who gets an appointment and who doesn't.

However, what we do is form a vital part in assisting patients to access healthcare at PMG, signposting them to other appropriate local services and communicating with other NHS sectors on behalf of our patients.

Priory Medical Group (PMG) is an award winning large multi-site training practice based in the beautiful city of York. Our team is made up of a highly skilled, experienced and varied work force doing their very best for our patients.

Here at PMG are looking for people with

- **Excellent communications and customer service skills,**
- **Attention to detail,**
- **IT literate**
- **Ability to be discreet/ respect patient confidentiality**
- **Previous experience in a similar role is desirable but NOT essential.**

Hours: Various (Typically Monday to Friday with occasional Saturday mornings)

Sounds like you and you fancy working as part of a close- knit team in a fast past environment where no two days are the same, then please apply by submitting your CV.

You could help make a real difference to people's lives.

Want to find out more about us then visit <https://www.priorymedical.com/vacancies.html>

PMG is committed to equality and diversity and welcomes applications from candidates with disabilities and/ or from Black, Asian and minority ethnic backgrounds

Health. Care. Together.

Job Types: Part-time, Permanent

Salary: Up to £10.15 per hour

Benefits:

- Company events
- Company pension
- Cycle to work scheme
- Discounted or free food
- On-site parking

- Store discounts

Schedule:

- Monday to Friday
- Overtime
- Weekend availability

Ability to commute/relocate:

- York, North Yorkshire: reliably commute or plan to relocate before starting work (required)